

HOW TO MAKE AN OCTANE SELFIE



Print and Practice

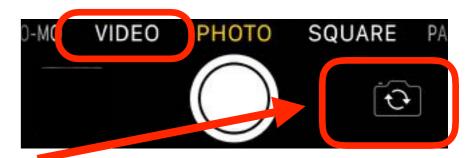
Print the language/role play for the illustration.

- Role-play the technique with someone playing the role of the customer.
- Practice! Practice!
- Then...start the video recording.



Record... EVERYTHING!

 Put your phone/tablet in VIDEO mode.



- Select the "reverse camera" mode and set it up to see yourself in the screen.
- Start the recording and begin the role-play.



 DO NOT stop the recording when you make a mistake. Keep the video rolling!

Once you are done... Get Rid of the Junk!

• Use your phone, Mac or PC to edit the video. (download if you have to)



- Keep only the section of the video which represents your BEST EFFORT!
- Watch the final video clip one last time to make sure

Hit "Send"

- Keep a copy of your video on your phone, Mac or PC for review.
- Send the video to your team leader.
- Review the video with them taking notes on what you did well and the areas you want to modify.

